

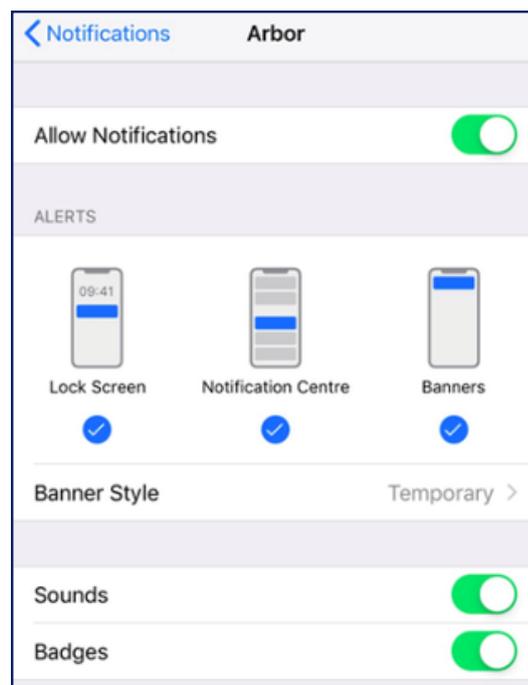
Enabling Notifications on Arbor

Based on parental feedback, we will no longer be sending email notifications when you receive an in-app message on the Arbor Parent App. As a result, it is important that you ensure your app notifications are enabled. This will mean you do not miss out on any important messages.

Please be assured that critical messages regarding your child's safety will still be sent out via SMS.

iOS Devices (Apple)

- Go to your phone's settings and select 'Notifications'
- Select 'Arbor'
- Ensure your app notification settings are set to the same as the image here →



Android Devices

- Go to your phone's settings and select 'Notifications', then 'App Notifications'
- Scroll to 'Arbor' and move the slider to the on position.

